

## HAVE ELIGIBILITY OR REGISTRATION QUESTIONS?

If you have questions about initial eligibility or the registration process not addressed within this guide, reach out to us! We're here to guide you through your journey. Here's some additional sources of information that may help:

- » Search our frequently asked questions at [ncaa.org/studentfaq](https://ncaa.org/studentfaq).
- » *Domestic students and Canadian students (except Quebec)*: Call us toll-free at 877-262-1492, 9 a.m. to 5 p.m. Eastern time Monday-Friday.
- » *International students*: Use our [International Contact Form \(ncaa.org/contactinternational\)](https://ncaa.org/contactinternational) to submit questions.

### ELIGIBILITY CENTER REGISTRATION ESSENTIALS

Below are some items you should have with you as you create an account at [eligibilitycenter.org](https://eligibilitycenter.org):

#### VALID EMAIL FOR STUDENT

To register, you need a valid email address that you check regularly and will have access to **after** high school. The NCAA Eligibility Center uses email to update you about your account throughout the process. **Note:** If you have a sibling who has previously registered, you will need to use a different email address than the one in your sibling's account.

#### BASIC STUDENT PERSONAL INFORMATION

This includes information such as your name, gender, date of birth, primary and secondary contact information, address and mobile number for texting.

#### BASIC STUDENT EDUCATION HISTORY

We will ask you to provide details about all secondary and high schools and additional programs you have attended in the United States and internationally. Be sure to include all schools, regardless of whether you received grades or credits. If you attended ninth grade at a junior high school located in the same school system in which you later attended high school, do not list the ninth-grade school.

#### STUDENT SPORTS PARTICIPATION HISTORY

Select the sport(s) you plan to participate in at an NCAA school. For **Certification accounts**, we will ask you to provide details for any expenses or

awards you received, any teams you have practiced or played with or certain events in which you participated. We also ask about any individuals who have advised you or marketed your skills in a particular sport. This information helps the Eligibility Center certify your amateur status once you **request your final amateurism certification**.

#### PAYMENT (CERTIFICATION ACCOUNTS ONLY)

Your Academic and Amateurism or Amateurism-Only Certification account registration is complete only after your registration fee is paid (or upon submission of a **fee waiver**, if you are eligible). You may pay online by debit, credit card or echeck. For the Academic and Amateurism Certification account, the fee for college-bound student-athletes attending a high school in the United States, a **U.S. territory** or Canada is \$100; the fee for international students is \$160. For students for which an Amateurism-Only Certification account is the right choice, the fee for all students is \$70. Profile Page accounts do not have a fee.

*All fees are nonrefundable 30 days after the fee is paid for your Certification account. If you completed a duplicate registration and paid your registration fee twice, you may be eligible for a refund of the duplicate registration fee. To receive a refund, you will need to complete and submit an **NCAA refund form**.*

For more information: [ncaa.org/playcollegesports](https://ncaa.org/playcollegesports) | [eligibilitycenter.org](https://eligibilitycenter.org)

Search Frequently Asked Questions: [ncaa.org/studentfaq](https://ncaa.org/studentfaq)

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